Privacy Statement – Suncomet Oy

Controller

Suncomet Oy

Urho Kekkosen katu 4-6 E

00100 Helsinki

Business ID: 3170518-5, VAT reg.

asiakaspalvelu (at) suncomet.fi

Contact details

Suncomet Oy

Marja Salomaa

privacy (at) suncomet.fi

Name of Registry

Suncomet Oy's Customer Register

Entry into force

By using our services, you agree that Suncomet Oy processes your personal data as described in this Privacy Statement.

Legal basis for the processing of personal data

Our company collects your data for performance of a contract.

[General Data Protection Regulation (679/2016) art 6 (1)(b)]

What data do we collect?

Our company collects the following data: name, address, phone number, mail address, date of birth, social security number, IP-address, customer history related to our services such as mails and mail addresses.

How we collect your data?

You directly provide our company with most of the data we collect. We collect data and process data when you: place an order, contact to our customer service on our message boards or via email, use of our services.

Our company may also receive your data indirectly from following sources:

Finnish Patent and Registration Office (prh.fi, ytj.fi): Client's contact details. Legal basis: performance of a contract.

Suomen asiakastieto Oy, Business ID 01110279 (asiakastieto.fi). Legal basis: performance of a contract.

International and national domain registers. Legal basis: performance of a contract.

In addition:

Our company acts as a processor on behalf of the Finnish Transport and Communications Agency Traffcom (traffcom.fi)

Our company acts as a processor on behalf of the Suomen asiakastieto Oy, Business ID 01110279 (asiakastieto.fi).

How will we use your data?

Our company collects your data only for purposes which are related to the performance of a contract.

We do not use cookies in order to follow your activity on Internet.

We will not transfer your data to third parties unless otherwise agreed. For example, when we register a domain for you, we must give the domain registry the necessary information in order to registrate the domain.

We will not transfer your personal data outside of the EU or EEA.

Your data can be transferred to authorities only within the limits required by the law.

How do we store your data?

Our company stores your data at servers situated in Europe.

We will keep your personal data for a necessary period for each situation. Once this time period has expired, we will delete your data.

The need for data retention is regularly assessed. Unnecessary information will be deleted at the end of the regular evaluation.

Data in the registry is protected at least in accordance with the Information Society Act (917/2014), the General Data Protection Regulation (679/2016) and the provisions adopted pursuant to them.

The data of the registry shall be processed only by the relevant persons. There is always a log entry for the processing of data in the register.

All persons processing data in the registry are bound by the obligation of confidentiality under the General Data Protection Regulation (679/2016).

What are your data protection rights related to this register?

The right to access:

You have the right to request Our Company for copies of your personal data.

The right to rectification:

You have right to request that Our Company corrects any information you believe is inaccurate. You also have right to request Our Company to complete information you believe is incomplete.

The right to erasure:

You have the right to request that Our Company erase your personal data, under certain conditions.

The right to restrict processing:

You have right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing:

You have right to object to Our Company to process of your personal data, under certain conditions.

The right to data portability:

You have the right to request that Our Company transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

Our privacy policy and other websites

Our Company's website contains links to other websites. Our privacy policy applies only to our website and services. So, if you click on link to another website or buy external additional services or use value-added services, you should familiarise with their privacy policy.

Insurances

We have insured the electronic certificates used in the event of a data breach and the liability for damages under the Data Protection Regulation (679/2016).

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on our webpage https://suncomet.fi. This privacy statement was last updated on 26 October 2021.

How to contact us

If you have questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: privacy (at) suncomet.fi

Or write to us at: Suncomet Oy, Urho Kekkosen katu 4-6 E, 00100 Helsinki

If you wish to make a request to process information about you, we will respond to you within one month.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office: https://tietosuoja.fi/etusivu

However, we kindly ask that you are primarily in contact with us if you have any questions relating to the processing of your personal data.